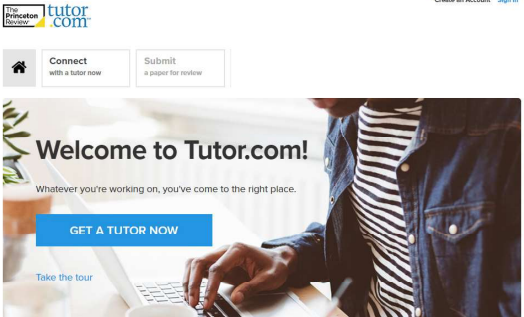


# How It Works: Tutor.com Classroom

Connecting with expert tutors for on-demand, 1:1 help

The expert tutors at Tutor.com can help you work through a tough homework problem, improve your writing skills, study for a test, review a difficult concept and so much more!



**Get Started**

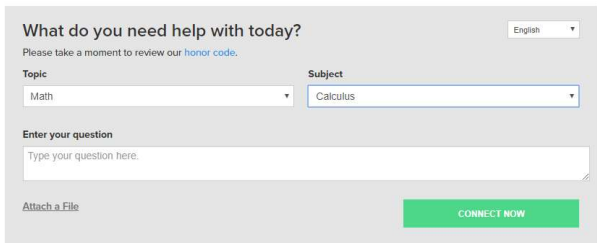
1. Go to: [tutor.com/military](https://www.tutor.com/military).
2. Review eligibility requirements.
3. If eligible, create or sign into your free Tutor.com account.
4. Click on "Connect with a Tutor."

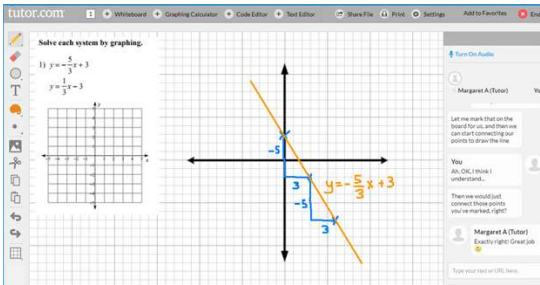
**01**

**02**

## Get the right tutor

Fill in the quick pre-session questionnaire. Using this information, we will match you with the first available tutor best qualified to assist you.





## Communicate

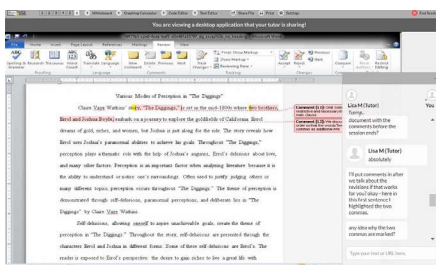
You can use our chat box or an audio connection to either instant message or speak with your tutor once in the online classroom. You and the tutor may also use the interactive whiteboard to share work and ideas. All activity in the classroom is recorded for review and quality control.

**03**

**04**

## Share a file

You can share many types of files with your tutor in the classroom. Upload an essay, your lab report, a PowerPoint presentation and more. You and your tutor will be able to view the file together in the classroom.

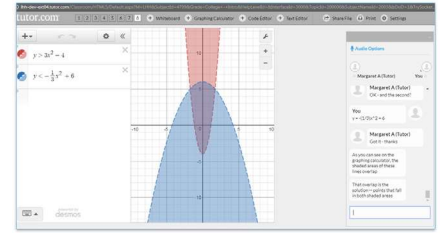


[www.tutor.com/military](https://www.tutor.com/military)

05

## Use special tools

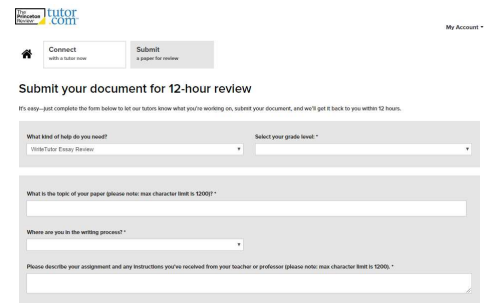
The classroom includes a graphing calculator, text editor and code editor when working on subject material that may require these special tools. Open these tools using the buttons above the whiteboard.



07

## Submit your paper

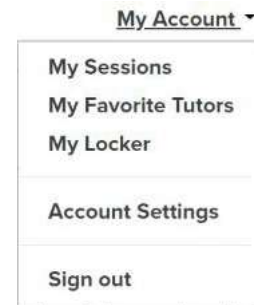
Our drop-off review service allows you to get expert help from a tutor without having to connect for a real-time session. Drop off your writing assignment and get detailed feedback and explanations within 24 hours. Retrieve your tutor’s review under “My Sessions.”



09

## Use “My Account”

- Review previous sessions and retrieve drop-off reviews from “My Sessions.” Be sure to tag your favorite tutors when reviewing your sessions.
- Reconnect with your favorite tutors or see when they are next scheduled from “My Favorite Tutors.”
- Access files you have saved or files you have shared with your tutors in session from “My Locker.”



## Rate & Review Your Session

After each session, be sure to let us know how we did. Complete the survey and share your comments. Then, you’ll have the option to play a video of your session, and email or print the chat log and whiteboards.

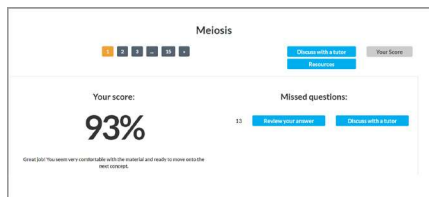
06

Please answer this survey.

## Practice for a test

Use our practice quizzes to assess your level of knowledge and practice for upcoming tests or quizzes in math, science and English. Take a quiz, review your results and connect with a tutor to discuss any missed questions.

08



# K-12 through College NO-COST TUTORING

+ HOMEWORK HELP AND TEST PREP

1:1 • Online • On-Demand • 24/7 • Anonymous



## 100+ SUBJECTS

### MATH\*

Elementary Math  
Middle Grades Math  
Basic Math  
Pre-Algebra  
Algebra  
Algebra II  
Geometry  
Trigonometry  
Pre-Calculus  
Calculus  
Statistics  
Discrete Math  
Finite Mathematics  
AP® and IB® Subjects

### SCIENCE\*

Basic Science  
Earth Science  
Biology  
Anatomy & Physiology  
Chemistry  
Physics  
Microbiology  
AP® and IB® Subjects

### ENGLISH

Essay Writing  
Vocabulary  
Grammar  
Literature  
AP® and IB® Subjects  
Reading

### ENGLISH LANGUAGE LEARNERS (ELL)

Reading Help  
English Language Use  
English Writing  
Types of Writing

### SOCIAL STUDIES\*

Geography  
U.S. History  
European History  
World History  
Civics & Government  
AP® and IB® Subjects

### SOCIAL SCIENCE

Introductory Psychology  
Introductory Sociology  
Research Methods

### WORLD LANGUAGES:

**SPANISH, FRENCH,  
GERMAN, ITALIAN**  
Grammar  
Writing  
Reading Comprehension

### BUSINESS

Accounting  
Economics  
Finance  
Business Law  
Principles of Management

### COMPUTER LITERACY

MS Excel, PowerPoint, & Word  
Programming: Java  
Programming: C++

### TEST PREP

SAT®  
ACT®  
PSAT®

### NURSING/ALLIED HEALTH

Medical Surgical  
Pharmacology  
Healthcare/Health Services  
Care Plans  
Pathophysiology  
Medical Terminology  
NCLEX Test Prep

### STUDENT SUCCESS STUDY SKILLS

Study Techniques  
Choosing a Major  
Managing Knowledge Gaps  
Scholarly Resources  
Using Technology

### LIFE SKILLS

Organizational Skills  
Motivation & Goals  
Learning Healthy Habits  
Building a Support System

## And More!

\*Bilingual Spanish-speaking tutors are available for some math, science and social studies subjects.



**TUTOR.COM for  
U.S. MILITARY FAMILIES**  
[www.tutor.com/military](http://www.tutor.com/military)



Visit [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility) for full funding and program eligibility details. The appearance of the U.S. Department of Defense (DoD) visual information does not imply or constitute DoD endorsement. PSAT and SAT is a registered trademark of College Board, which is not affiliated with and does not endorse this product. ACT is a registered trademark of ACT, Inc.

**GO TO [WWW.TUTOR.COM/MILITARY](http://WWW.TUTOR.COM/MILITARY)**

# Tutor.com for U.S. Military Families™

## Frequently Asked Questions



### What is Tutor.com for U.S. Military Families?

Tutor.com for U.S. Military Families (Tutor.com/military), funded by the U.S. Department of Defense (DoD) and Coast Guard Mutual Assistance (CMGA), is a program that allows eligible students in grades kindergarten through college to connect to a live tutor online at any time (24/7/361) for one-to-one help with homework, studying, test prep and more, at no cost.

### Who is eligible to use Tutor.com/military?

To support DoD-affiliated personnel and their families who are being impacted by COVID-19 disruptions, DoD Military Community and Family Policy (MC&FP) leadership temporarily expanded eligibility for Tutor.com/military. As of April 2020, all DoD service members, civilian personnel and all dependent family members are eligible. DoD military children in grades K-12, Coast Guard families and DoDEA students who were eligible to use Tutor.com/military prior to April 2020 will continue to access the program as usual.

People who are currently eligible to use Tutor.com/military at no cost:

DoD or Coast Guard Affiliation	Dependents			Service Member/ Federal Personnel
	Child (Grades K-12)	Child (College)	Spouse	
<b>Funded by the U.S. Department of Defense (DoD)</b>				
Army, Navy, Air Force, & Marine Corps (Active Duty, Reserve, National Guard, Wooded Warrior & Survivor of KIA)	✓	✓	✓	✓
DoD Civilians	✓	✓	✓	✓
Students attending schools operated and funded by DoDEA	✓	n/a	n/a	n/a
Cadets: DoD Service Academies	n/a	n/a	n/a	✓
Cadets: ROTC & NROTC	✓	✓	✓	✓
<b>Funded by Coast Guard Mutual Assistance (CMGA)</b>				
Coast Guard (Active Duty & Reserve)	✓	✓	✓	✓
Cadets and Cadet Candidates: Coast Guard Academy	n/a	n/a	n/a	✓
Coast Guard Civilians	✓	✓	✓	✓

DoD and Coast Guard military service members, civilian personnel, and dependent family members are all eligible to use Tutor.com/military when the service member is in either active/full-time or part-time/traditional drilling status and wherever they are located.

### Who can we contact with questions?

Email questions about Tutor.com/military to [militarysupport@tutor.com](mailto:militarysupport@tutor.com).

**Complete and current program eligibility details are available at [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility).**



## Who are the tutors?

Every Tutor.com tutor is a carefully screened expert. Our team of more than 3,000 tutors includes certified teachers, college professors and other professionals. We actively recruit military spouses, and many of our tutors are affiliated with the U.S. military, such as retirees and Veterans.

## How does Tutor.com work?

Tutor.com has more than 3,000 background-checked tutors to provide expert, on-demand academic support 24/7. Eligible students worldwide can access the service from any internet-enabled device for real-time help in more than 100 subjects, plus standardized test prep and more. Students and tutors work one-to-one in a secure online classroom that uses text or voice chat, interactive whiteboard, graphing calculator, file sharing, text editor and more.

In addition to getting real-time tutoring and homework help on demand, students can also choose to schedule future online tutoring sessions and submit papers for offline tutor review. Feedback on papers, essays and other writing projects that a student uploads and submits for tutor review and comment will be available in "My Sessions" in a student's Tutor.com account within 12 hours. Regardless of how a student works with a tutor, a tutor will not simply provide answers, but will help a student learn how to approach a question and come to an answer.

## Is Tutor.com safe for children to use?

**Yes**, Tutor.com's commitment to student safety includes a rigorous tutor screening, background-check and mentoring process, plus ongoing session reviews. Students and tutors work together anonymously; no personal information is exchanged during tutoring sessions, and webcams are not used. All session activity is recorded for quality control.

Additionally, Tutor.com adheres to Federal Child Online Privacy Protection Act (COPPA) regulations. When a student creates an account, a date of birth (DOB) must be entered. Tutor.com does not store a student's DOB, but does ask for the DOB to determine whether a student is aged 13 or older. For students who are under age 13, Tutor.com account information, including email addresses, is scrambled and not stored, and some program features are disabled.

## What subjects can students get help with?

Tutor.com/military has expert tutors in over 100 subjects. Access the subject list from Tutor.com/military.

## Can a student get help regardless of school a student is attending?

Yes, Tutor.com/military academic support is available to all eligible students, regardless of which school they're attending or which curriculum they are following. Our tutors do not "teach" topics or lessons, but rather help students learn about and better understand how to answer the questions students bring to tutoring sessions.

## Who funds the program?

Tutor.com for U.S. Military Families is funded by the Department of Defense (DoD) MWR Library Program and Coast Guard Mutual Assistance (CGMA). Those who fund the program determine eligibility for its use. Long-term availability of the program is not guaranteed and may change.

## Which service members are NOT eligible to use Tutor.com/military?

Military retirees and other Federal personnel who are separated from service and no longer employed by the DoD or Coast Guard, and their family members, are not currently funded and eligible to use Tutor.com/military. Those who fund the program determine eligibility for its use. Complete program and current eligibility details and are available at [www.tutor.com/military/eligibility](http://www.tutor.com/military/eligibility).